



Aurubis Bulgaria strives to achieve the status of a world-class company in the copper smelting and refining, as well as to be a leader in copper recycling. We are among the leading manufacturing companies in terms of safety, environmental protection and care, cost efficiency, focusing on sustainable development and applying the best available technologies and practices.

Accumulated experience, in-depth expertise, continuity and respect to traditions help us to always think ahead.

We are in constant interaction and dialogue with local communities. Our long partnership with them is part of our common quest for sustainable development of the region by seeking a balance between economic, environmental and social priorities, with its objective of helping people.

The Management of Aurubis Bulgaria, commit themselves to this Quality policy for achieving continuous improvement and development of our processes and the quality of our products:

- » We want to satisfy our customers by complying with their requirements and expectations, because, as a leading company, we are required to set standards not only in the metallurgical sector but in the whole industry of the country.
- » We are committed to achieve effectiveness and efficiency of our processes.
- » We encourage the involvement and development of our employees by openness and trust, because the people are our greatest capital.
- » We care for the health of people and assure safety work environment.
- » We are carrying out our activities with respect to environment and regulatory requirements.
- » We treat health, safety and environmental issues in a transparent, accountable and proactive way not as a constrain, but as a strategic opportunity.
- » We are facing up to these changes and are excellently equipped for a successful future.
- » We stimulate honest and mutually beneficial relationship with all stakeholders - our employees, suppliers and partners, local communities, local and state institutions.

In order to achieve successfully all these objectives we state our intention to implement, maintain and continuously improve a Quality system which complies with the requirements of the EN ISO 9001:2015 Standard.

Every employee is expected to have responsible attitude towards Quality and take the required corrective actions on non-conformities.

This Quality policy will be reviewed regularly for continuing suitability.

This Quality policy will be communicated to all employees through:

- » Training Sessions;
- » Company bulletins;
- » Notice boards;
- » Information on the internal company network.

I have given the authority and responsibility to the Head of Security and Risk Management and IMS Manager to ensure that the Quality system processes are defined, implemented and maintained in accordance with the requirements of EN ISO 9001:2015 Standard and this Quality policy.

Tim Kurth  
/Executive Director/

22.01.2018

## Quality policy statement